

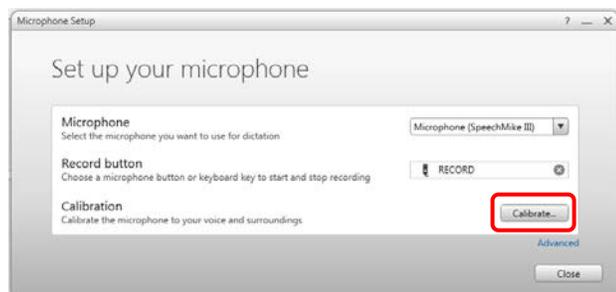
## Improving Voice Recognition Using Fluency Direct

### Introduction

There may be times when the system cannot recognize a particular word or phrase that is dictated. If this happens, recognition can be improved in the following ways.

#### General Good Practice

- Be aware of dictation habits. Stop recording if you need to gather your thoughts. Slight utterances (um's and ah's) or other unclear speech may affect dictation quality and may pull in additional words that will need to be removed when proofreading.
- Try to keep the dictation style similar to that of your phone dictation style. If dictation happens in more than one environment, and/or there is often a switch between a tethered microphone and a mobile microphone, **calibrate** your microphone if there is a decrease in dictation quality. This will help the system learn to filter out background noise. This is a very important step to improve your voice recognition.
- Edit your document as you dictate or at the end of your dictation.

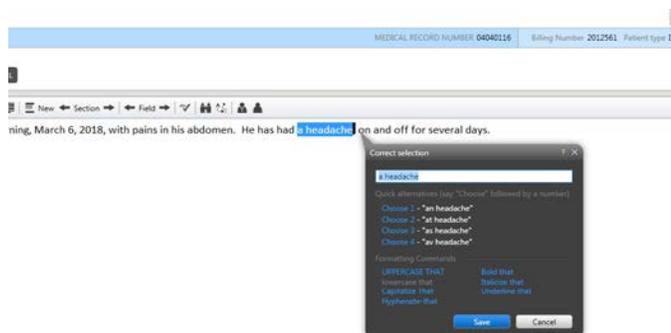


#### To Calibrate

- Click on the Name on the Direct control bar.
- Click 'Microphone setup'.
- Click 'Calibrate'.
- Dictate the slide that appears.
- Click on the 'OK' button as soon as it enables.

#### Using 'Correct that' command

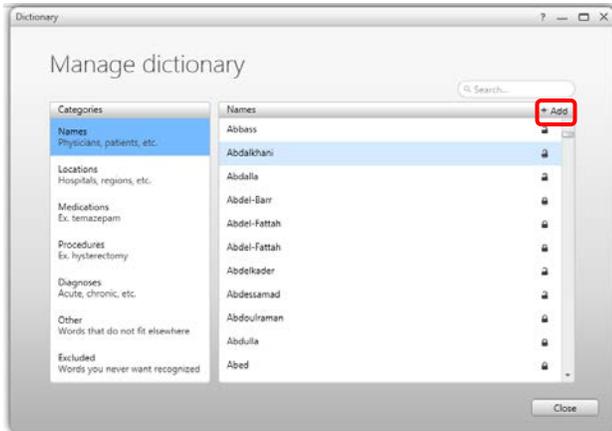
- Use the 'Correct that' command when words are incorrectly recognized.



- Select the word or words that are to be changed.
- Say 'Correct that'.
- Select from the list that appears or add a new word to the edit box.
- Click on 'Save'.

## Using the Dictionary

- Add unrecognized words to the 'Dictionary'.



- Click on the name on the 'Direct control bar'.
- Select 'Dictionary'.
- Select the category.
- Click on 'Add'.
- Enter the word.
- Click on 'Save'.
- Click on 'Close'.

## Recording Pronunciation

- If words are still not correctly recognized, RECORD the pronunciation of the word in your Dictionary.



- Click on the name on the Direct control bar.
- Select 'Dictionary'.
- Select the category.
- Click on 'Add'.
- Enter the word.
- Click on 'Change' (to the right of the phonetic spelling).
- Click on 'Record pronunciation'.
- Dictate your pronunciation.
- Click on 'OK'.
- Click on 'Close'.

## Changing the 'Spoken form'

- Change the 'Spoken form' of the word in your Dictionary as an extra step to improving recognition. i.e. AAA = Triple A.



- Click on the name on the Direct icon.
- Select 'Dictionary'.
- Select the category.
- Click on 'Add'.
- Enter the word as it will appear (eg: AAA).
- Click on 'Change' (to the right of the phonetic spelling).
- Click on 'Spoken form'.
- Enter the spoken form in the edit box.
- Click on 'OK'.
- Click on 'Close'.